



FRED WILLIAMSON & ASSOCIATES, INC.  
*Telecommunications Management Services*

VIA ECFS

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of Secretary  
445 12<sup>th</sup> Street, S. W.  
Washington, D.C. 20554

July 1<sup>st</sup>, 2017

RE: Submission of information Pursuant to FCC 54.313 Rules and Request  
for Confidential Treatment – ETC Annual Reports and Certifications WC  
Docket Nos. 10-90 and 14-58

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, **ALLBAND COMMUNICATIONS COOPERATIVE** or “Allband” (Study Area Code 310542), through its authorized representative, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 14-58.

Please contact me if you have any questions.

Sincerely,

*Tim Morrissey*

President,  
FWA, Inc.

121 East College Street • Broken Arrow, OK 74012 • 918-298-1618

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310542
<015>	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Ron Siegel
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	rsiegel@allbandcomm.com
	Form Type	54.313 and 54.422

<039> Contact Email Address - Email Address of person identified in data line <030> rsiegel@allbandcomm.com

<210> For the prior calendar year, were there any reportable voice service outages?	No
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[illegible]

(300) Unfulfilled Service Request  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		310542MI510.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations  
Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	310542MI610.pdf

<010>	Study Area Code	310542
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[illegible]



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[illegible]

<010>	Study Area Code	310542
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<030>	Contact Name - Person USAC should contact regarding this data	Ron Siegel
<035>	Contact Telephone Number - Number of person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com
<810>	Reporting Carrier	ALLBAND COMMUNICATIONS COOPERATIVE
<811>	Holding Company	Allband Communications Cooperative
<812>	Operating Company	ALLBAND COMMUNICATIONS COOPERATIVE

[illegible]

(900) Tribal Lands Reporting  
Data Collection FormFCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9893699999 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com
<900>	Does the filing entity offer tribal land services? (Y/N)	No

&lt;910&gt; Tribal Land(s) on which ETC Serves

&lt;920&gt; Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/ OMB Control No. 3060-0819  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 310542MI1010.pdf

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Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 310542MI1030.pdf

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Name of Attached Document

(1100) No Terrestrial Backhaul Reporting  
Data Collection Form

FCC Form 481  
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers  
Lifeline  
Data Collection Form

FOC Form 481  
OMB Control No. 3060-0986/ OMB Control No. 3060-0819  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com

310542MI1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP [WWW.ALLBAND.ORG/LIFELINE](http://WWW.ALLBAND.ORG/LIFELINE)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation  
Data Collection Form  
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481  
OMB Control No. 3060-0986/ OMB Control No. 3060-0819  
July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9893899999 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rsiegel@allbandcomm.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

### Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/ 1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)






Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America IOC Support {47 CFR § 54.313(d)}

&lt;2016&gt; Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

&lt;2017A&gt; Connect America Fund Phase II recipient?




&lt;2017C&gt; Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

&lt;2018&gt; Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

&lt;2019&gt; Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)



(3005) Rate Of Return Carrier Additional Documentation     
Data Collection Form

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment

Name of Attached Document Listing Required Information

310542MI1030b.pdf

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

No - No New Community Anchors

(3012B) Please Provide Attachment

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(Yes/ No)

☒ ☐

(3014) If yes, does your company file the RUS annual report

(Yes/ No)

☒ ☐

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

310542MI3017.pdf

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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## Financial Data Summary

(3027) Revenue	1654831
(3028) Operating Expenses	1494915
(3029) Net Income	-161211
(3030) Telephone Plant In Service(TPIS)	7265726
(3031) Total Assets	4957362
(3032) Total Debt	5443907
(3033) Total Equity	-617725
(3034) Dividends	0

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/ OMB Control No. 3060-0819  
July 2013

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#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/ OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/ OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>FWA, INC.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: <u>FWA, INC.</u>	
Name of Reporting Carrier: <u>ALLBAND COMMUNICATIONS COOPERATIVE</u>	
Signature of Authorized Officer: <u>CERTIFIED ONLINE</u>	Date: <u>06/30/2017</u>
Printed name of Authorized Officer: <u>John Reigle</u>	
Title or position of Authorized Officer: <u>President</u>	
Telephone number of Authorized Officer: <u>9893699870 ext.</u>	
Study Area Code of Reporting Carrier: <u>310542</u>	Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: <u>ALLBAND COMMUNICATIONS COOPERATIVE</u>	
Name of Authorized Agent Firm: <u>FWA, INC.</u>	
Signature of Authorized Agent or Employee of Agent: <u>CERTIFIED ONLINE</u>	Date: <u>06/30/2017</u>
Name of Authorized Agent Employee: <u>TOM KARALIS</u>	
Title or position of Authorized Agent or Employee of Agent: <u>CONSULTANT</u>	
Telephone number of Authorized Agent or Employee of Agent: <u>9182981618 ext.</u>	
Study Area Code of Reporting Carrier: <u>310542</u>	Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C § 1001.	

## Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015> Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
-----------------------	------------------------------------

<030> Contact Name - Person USAC should contact regarding this data	Ron Siegel
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<039> Contact Email Address - Email Address of person identified in data line <030> rsiegel@allbandcomm.com

<701> Residential Local Service Charge Effective Date	1/1/2017
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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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[illegible]

[illegible]



(800) Operating Companies  
Data Collection Form

FOC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

&lt;010&gt; Study Area Code 310542

015	Study Area Name	ALLBAND COMMUNICATIONS COOPERATIVE
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<020>	Program Year	2018
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<039> Contact Email Address - Email Address of person identified in data line <030> rsiegel@allbandcomm.com

<810> Reporting Carrier ALLBAND COMMUNICATIONS COOPERATIVE

<811> Holding Company Allband Communications Cooperative

<812> Operating Company	ALLBAND COMMUNICATIONS COOPERATIVE
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<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	ALLBAND MULTIMEDIA, LLC	350542	ALLBAND MULTIMEDIA, LLC

ALLBAND MULTIMEDIA, LLC

350542

ALLBAND MULTIMEDIA, LLC

**ALLBAND COMMUNICATION COOPERATIVE**  
**QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS**  
**(USAC DOCUMENT - 310542MI510.PDF)**

## **ALLBAND COMMUNICATIONS COOPERATIVE**

### **QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES**

#### **1. Available Customer Service Representatives to Answer Phones**

All calls received by Allband Communications Cooperative during business hours are answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, additional representatives are available to help answer phones.

#### **2. Provide After Hours Emergency Customer Service**

Calls are answered within 60 seconds. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by Allband Communications Cooperative to ask customers to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the Allband Communications Cooperative service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.

#### **3. Provide a 24/7 Hour Internet Help Desk Service**

All calls are answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.

#### **4. Online Bill Payments**

Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Controller and resolved as quickly as possible.

## **5. Customer Satisfaction Surveys to All Current Subscribers**

A survey with questions regarding the areas of Phone, Office, Service Technicians and Customer Support is made available to all customers to rate the company on a scale of 1 to 5; 1 being excellent. It is the goal of Allband Communications Cooperative to obtain a 1 or 2 (Excellent or Good) on 90% of returned surveys. Results are returned to the Manager who will call customers that gave the company a poor rating to determine what could be done differently to serve them better.

## **6. Give Customers Cut-off Warnings & Provide Bill Arrangement Opportunities**

Customers are given two months of missed payments before being cut off. Notification of the payment due date and the cut-off date are prominently displayed on bills as well as of the opportunity to make payment arrangements to avoid being cut-off. Customers in danger of losing service will receive a call from a customer service representative to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Controller who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly using the company's billing system.

## **7. Ensure That All New Service Installation Orders Are Fulfilled Promptly**

All customers are contacted within 48 hours regarding scheduling the new service installation. If outside plant is already in place, an order is filled at the customers' earliest convenience; if outside plant is not in place, the order will be filled as soon as the weather permits.

## **8. Minimize Customer Downtime for Services & Make Requested Changes Promptly**

Contact customers regarding all service requests the same day, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.

## **9. Proactively Monitoring in Case of Major Service Outages**

Service technicians will be made aware of outages affecting customers within an hour. It is the goal of Allband Communications Cooperative to resolve major outages in four hours or less. If an outage has not been resolved within four hours, technicians will begin utilizing all available resources. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

## **CUSTOMER PRIVACY**

### **Company Confidential Information Policy**

Allband Communications Cooperative has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information.

The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

### **Company CPNI Policy**

Allband Communications Cooperative has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee."

As a part of this policy, Allband Communications Cooperative has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

**ALLBAND COMMUNICATION COOPERATIVE**

**EMERGENCY SITUATION FUNCTIONALITY – AVAILABILITY OF BACK UP POWER**

**(USAC DOCUMENT - 310542MI610.PDF)**

**ALLBAND COMMUNICATIONS COOPERATIVE**  
**EMERGENCY SITUATION FUNCTIONALITY**  
**AVAILABILITY OF BACK-UP POWER**

Allband Communications Cooperative has (1) one central office location within its service area. This location is equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. After each power outage, the generators are inspected and are also professionally serviced annually to ensure functionality.

In addition, Allband Communications Cooperative has installed back-up batteries on the customer premise equipment. Multiple back-up batteries have been installed at homes of those with special needs. Spare batteries are kept at Allband Communications Cooperative's main office for replacement of batteries at customer homes in the event of a prolonged power outage.

**TRAFFIC ROUTING**

Voice traffic between the central office switch and remote switches is carried across fiber optic cable allowing continued service if one route is interrupted. Voice traffic between the central office switch and the upstream tandem is also provisioned across fiber optic trunks.

## **MANAGING TRAFFIC SPIKES**

Allband Communications Cooperative careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly by Allband Communications Cooperative using reports automatically generated by the switch to ensure that usage does not exceed 90% of total line capacity.
- Allband Communications Cooperative will monitor traffic internally on a monthly basis to ensure optimal efficiency.



**ALLBAND COMMUNICATION COOPERATIVE**

**VOICE SERVICES RATE COMPARABILITY**

**(USAC DOCUMENT - 310542MI1010.PDF)**

## Voice Services Rate Comparability

### Allband Communications Cooperative

In compliance with the 54.313 Rules, Allband Communications Cooperative must certify that its current rate for fixed voice services is no more than two standard deviations above the national average urban rate for voice service.

According to the 2017 Urban Rate Survey<sup>1</sup> conducted by the FCC's Wireline Competition Bureau, the 2016 rate floor for voice services is \$22.49 and the reasonable comparability benchmark for voice services is \$49.51.

The rates shown on the Voice Pricing Form (0700) are below \$49.51. Consequently, Allband Communications Cooperative meets the above mentioned requirement.

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<sup>1</sup> WIRELINE COMPETITION BUREAU ANNOUNCES RESULTS OF 2017 URBAN RATE SURVEY FOR FIXED VOICE AND BROADBAND SERVICES, POSTING OF SURVEY DATA AND EXPLANATORY NOTES, AND REQUIRED MINIMUM USAGE ALLOWANCE FOR ETCs SUBJECT TO BROADBAND PUBLIC INTEREST OBLIGATIONS. WC Docket #10-90, DA 17-167 Public Notice - Released February 14<sup>th</sup>, 2017.

**ALLBAND COMMUNICATIONS COOPERATIVE**

**BROADBAND RATE COMPARABILITY**

**(USAC DOCUMENT – 310542MI1030)**

## BROADBAND RATE COMPARABILITY ALLBAND COMMUNICATIONS COOPERATIVE

### BROADBAND BENCHMARK

According to the 2017 Broadband Reasonable Comparability Benchmark conducted by the FCC Wireline Competition Bureau (and using the Reasonable Comparability Benchmark Calculator supplied by the FCC), the reasonable comparability benchmark for Broadband rates are as follows<sup>1</sup>:

<b>Download Speed</b>	<b>Upload Speed</b>	<b>Usage Allowance</b>	<b>Benchmark</b>
6 Mbps	1 Mbps	Unlimited	\$71.27
10Mbps	1Mbps	Unlimited	\$77.98
15 Mbps	3 Mbps	Unlimited	\$83.82
25 Mbps	5 Mbps	Unlimited	\$90.77

### RATE REQUIREMENT

Per 47 C.F.R. § 54.313(a)(12), Allband Communications Cooperative's pricing can be no more than the applicable benchmark as published annually by the Wireline Competition Bureau. The rates shown on Allband Communication Cooperative's Broadband Price Offerings Form (0710) are all below the FCC's 2016 Broadband Pricing Benchmarks. Consequently, Allband Communication Cooperative meets the above mentioned requirement.

The Survey also noted that the required minimum usage allowance is 150GBs for rate of return carriers, such as Allband Communication Cooperative. Allband Communication Cooperative does not currently implement a usage allowance maximum. All broadband customers have unlimited usage allowance.

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<sup>1</sup> <http://www.fcc.gov/encyclopedia/urban-rate-survey-data>

**ALLBAND COMMUNICATION COOPERATIVE**

**LIFELINE PLAN**

**(USAC DOCUMENT - 310542MI1210.PDF)**

Michigan Lifeline Administration Service  
**IMPORTANT INFORMATION**  
Please Review Before Submitting Application

For questions, please call 1-866-321-2323.

**PROGRAM QUALIFICATION AND APPLICABLE DISCOUNTS**

The Federal Communications Commission (FCC) made changes to Lifeline regulations that went into effect on December 2, 2016. As a result, customers may qualify for full or reduced benefits. The table below applies to customer who enroll in the Lifeline program after December 2, 2016 and to currently enrolled customers on their service initiation date when the FCC's "rolling recertification" process begins on July 1, 2017.

Program Participation	Federal/State Discount	MPSC Discount	Total Discount
Federal Public Housing Assistance	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Medicaid	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Supplemental Nutrition Assistance Program	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Supplemental Security Income	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Low-Income Home Energy Assistance Program	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
National School Lunch Program	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Temporary Assistance for Needy Families	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Veteran's Pension Program	\$9.25	\$0	<b>\$9.25</b>
Veteran's Survivor's Pension Program	\$9.25	\$0	<b>\$9.25</b>

<sup>A</sup> Qualifying customers age 65 and over receive additional \$1.10 per month discount.

<sup>B</sup> Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

**INCOME INFORMATION AND GUIDELINES**

Customers that don't participate in any of the programs listed above can still qualify for discounts if their annual household income is at certain thresholds set by the federal and state governments. The tables below provide applicable discount amounts and current guidelines.

Income Level	Federal/State Discount	MPSC Discount	Total Discount
Annual Income At or Below 150% of Poverty Level	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>

<sup>A</sup> Qualifying customers age 65 and over receive additional \$1.10 per month discount.

<sup>B</sup> Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

Number in Household	150% of Federal Poverty Level
1	\$18,090
2	\$24,360
3	\$30,630
4	\$36,900
For each additional	

## BROADBAND AND VOICE SERVICES QUALIFY FOR DISCOUNTS

**Federal Lifeline Benefits are now available for qualifying broadband as well as voice services.**

**Broadband Service:** Federal discounts are only available on certain services. State discounts do not apply.

- Broadband speeds must be 10 Mbps download and 1 Mbps upload or faster to qualify.
- Lifeline discounts on broadband include a transfer restriction (port freeze) for 12 months. This means that once Lifeline broadband discounts begin on your service you will be unable to obtain a Lifeline discount with another provider for 12 months if you switch your service. If you already have a Lifeline broadband discount with another provider, you cannot get a Lifeline discount from a new provider until 12 months after your current broadband Lifeline discounts began.

**Voice Service and Bundled Voice-Broadband Service:** Federal and state discounts are available to qualified participants.

- Lifeline discounts on voice include a transfer restriction (port freeze) for 60 days. This means you are unable to obtain the Lifeline discount on service with another provider for 60 days from the date that your current voice service Lifeline discounts began.
- If you purchase a bundle of voice and qualifying broadband, the federal discount will be applied to your qualifying bundle, and the 12-month benefit transfer restriction will apply. State discounts will apply to your voice services only.
- If you purchase voice service and a non-qualifying broadband service, you will receive both state and federal Lifeline discounts on your voice service.
- Certain exceptions to the transfer restrictions apply. See [www.usac.org/ls/change-my-company.aspx](http://www.usac.org/ls/change-my-company.aspx) for more information.

**General Condition Applicable to All Services:**

- Total Lifeline discounts cannot exceed the price of service.

### LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES

AcenTek	Deerfield Farmers' Telephone Co.	Southwest Michigan Communications
Allband Communications Coop.	Hiawatha Telephone Co.	Springport Telephone Co.
Baraga Telephone Co.	Kaleva Telephone Co.	TDS Telecom
Barry County Telephone Co.	Lennon Telephone Co.	Thumb Cellular
Blanchard Telephone Co.	Michigan Central Broadband Co.	Upper Peninsula Telephone Co.
Bloomington Communications	Midway Telephone Co.	Waldron Telephone Co.
Carr Telephone Co.	Ogden Communications	Westphalia Broadband, Inc.
CenturyLink	Ontonagon County Telephone Co.	Westphalia Telephone Co.

## LEGAL REQUIREMENTS

### PLEASE READ THE FOLLOWING IMPORTANT INFORMATION ABOUT THE LIFELINE PROGRAM BEFORE YOU APPLY:

- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- The applicant must meet either income-based or program-based eligibility.
- Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and wireline providers.
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- The applicants understands that if they are currently receiving Lifeline benefits from another carrier, by submitting this application, they agree to discontinue receiving another carrier's benefit and receive their one Lifeline benefit through the submission of this company's application.
- The applicant agrees to notify their telephone company within 30 days if s/he no longer meets the income-based or program-based eligibility criteria for receiving Lifeline support, if a household is receiving more than one Lifeline benefit, or another member of the household is receiving a Lifeline benefit, and may be subjected to penalties upon failure to do so.
- The applicant will notify their telephone company within 30 days of any changes to residential address.
- The applicant may be required to recertify their continued eligibility in the Lifeline program at any time and understands that failure to do so will result in termination of participation in the program.
- The applicant consents to Lifeline Administration Service providing their Lifeline service account information, including but not limited to, the applicant's name, residential address, phone number, date of birth, last 4 digits of social security number, the date on which Lifeline service was initiated/terminated, amount of Lifeline support provided, and the means of eligibility criteria through which the applicant qualified, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database (NLAD) to ensure the proper administration of the Lifeline program. The applicant understands that failure to do so will result in rejection of request for Lifeline services.



Michigan Lifeline Administration Service  
LIFELINE APPLICATION  
TOLL FREE 1-866-321-2323

To apply for Lifeline Service, complete the application below and send it to:  
Lifeline Administration Service, PO Box 11037, Lansing, Michigan 48901 or fax to 517-482-3548

IDENTIFICATION INFORMATION (PLEASE PRINT)

Applicant's phone number:		Name of phone company:	
Date of Birth:		Last 4-digits of Social Security Number:	
Last Name:	First Name:	M.I.:	
Street:			
You must provide a residential street address. Per FCC regulations, it cannot be a P.O. Box.			
City:		State:	ZIP:
This is my permanent address: Yes <input type="checkbox"/> No <input type="checkbox"/> This is a rural address with no postal route: Yes <input type="checkbox"/> No <input type="checkbox"/>			
Billing Address, City, State and Zip Code (if different from Service Address)			
There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.			YES <input type="checkbox"/> NO <input type="checkbox"/>
The service I subscribe to is: <input type="checkbox"/> Voice Only <input type="checkbox"/> Broadband Only <input type="checkbox"/> Both Voice and Broadband			

PROGRAM QUALIFICATION DETERMINATION

To be eligible for Lifeline discounts, regulations require you to be participating in one of the assistance programs listed below or to have an annual income that meets certain thresholds. Please complete Step 1 and Step 2 below.

Step 1. Indicate if you, or the member of your household named below, receives assistance from one of the listed programs. Include documentation of participation in the checked program with your completed application.

Name of person enrolled in program:

<input type="checkbox"/> Federal Public Housing Assistance	<input type="checkbox"/> Veteran's Survivor Pension Benefits
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Low-Income Home Energy Assistance Program
<input type="checkbox"/> Supplemental Nutrition Assistance Program	<input type="checkbox"/> National School Lunch Program
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> Temporary Assistance for Needy Families
<input type="checkbox"/> Veteran's Pension Benefits	

Step 2. If you do not participate in any of the programs listed in Step 1, you may still qualify for a discount based on annual household income. Complete this section by providing the information requested below. Include photocopies that document total gross household income based on one of the listed methods and include a completed Lifeline Household Worksheet.

TOTAL MONTHLY GROSS INCOME: \$		NUMBER OF HOUSEHOLD MEMBERS:	
<input type="checkbox"/> Prior year's state or federal tax return.	<input type="checkbox"/> Current Annual Gross Income Statement from Employer		
<input type="checkbox"/> Social Security statement of benefits	Paycheck stubs or other official document containing income		

## APPLICANT ACKNOWLEDGEMENTS

PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND AGREE:

- \_\_\_ I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
- \_\_\_ I certify that I meet either the income-based eligibility criteria in Step 1 or the program-based eligibility criteria in Step 2 above.
- \_\_\_ Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- \_\_\_ Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- \_\_\_ Lifeline support is only available for a single phone line at my principal residence and I certify to the best of my knowledge that no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
- \_\_\_ Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- \_\_\_ I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- \_\_\_ I will notify my telephone company within 30 days if I no longer meet the income-based or program-based eligibility criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, or another member of my family is receiving a Lifeline benefit, and I may be subject to penalties if I fail to do so.
- \_\_\_ I will notify my telephone company within 30 days of any changes to my residential address.
- \_\_\_ I may be required to certify my continued eligibility for Lifeline at any time and I know failure to do so will result in termination of my participation in the program.
- \_\_\_ I understand that once I sign up for discounts with one provider, I cannot receive Lifeline benefits from another provider for a period of time. For voice-only services that qualify for Lifeline discounts, I cannot move benefits to another provider for 60 days. For broadband services that qualify for Lifeline discounts, I cannot move benefits to another provider for 12 months.

## APPLICANT SIGNATURE

I certify, under penalty of perjury, that the information provided in this application and supporting

Michigan Lifeline Administration Service  
Lifeline Household Worksheet

Lifeline Program support is a federal benefit that provides a monthly discount on home phone (i.e., landline phone) or cell phone service. **Only one Lifeline Program-supported service per household** is allowed under Federal law. Answer the questions on the following page to determine if there is more than one household living at your address, and if your household already receives a Lifeline Program benefit.

Providing false information on this form may result in losing your Lifeline Program-supported service and possible criminal penalties.

Your household is everyone who lives together at your address and contributes to, or shares in, the income and expenses of the household. Household expenses include food, health care expenses, and the cost of renting or paying a mortgage on your place of residence and utilities. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Members of a household are not permitted to receive more than one Lifeline Program-supported service. You are receiving a copy of this form because records indicate that more than one person at this address is receiving a Lifeline Program benefit. Each person at this address who receives a Lifeline Program benefit and has not yet completed and returned a household worksheet will receive a copy of this form, pre-populated with his/ her name, address and telephone number.

If you DO NOT share income and expenses with the other adult(s) living at this address who receive Lifeline Program benefits, or there are no other adult(s) living at this address receiving Lifeline Program benefits, you MUST STILL sign this form to continue to receive your Lifeline Program benefit. If you fail to do so, you will be de-enrolled from your Lifeline Program benefit.

If you live with another adult(s) who shares income and expenses with you and who has a Lifeline Program benefit on his or her phone service, your household is receiving more than one Lifeline Program benefit. If so, you MUST take the following steps: (1) consult with the other adult(s) in your household currently receiving a Lifeline Program benefit and decide who will keep the Lifeline Program benefit for the household; and (2) the person who will keep the Lifeline Program benefit, **AND ONLY THAT PERSON** will fill out the form IN FULL and return it to his or her telephone service provider within 30 of days of the date of this communication. The telephone number listed on this form will be the number which will retain the Lifeline Program benefit.

If the **PERSON IN YOUR HOUSEHOLD WHO WISHES TO KEEP THE LIFELINE PROGRAM BENEFIT FOR THE ENTIRE HOUSEHOLD HAS ALREADY PROVIDED** a household worksheet to their service provider, then NO FURTHER ACTION IS NECESSARY. (The person named below does not need to sign and send this form to their Lifeline provider).

After 30 days of the date of this letter, all other subscribers at this address below who have not completed

1. Does your husband, wife, or domestic partner living at your address have a Lifeline Program-discounted phone service?

☐ No. Please answer question 2 below.

☐ Yes. If YOU are the person who will keep the Lifeline benefit, check OPTION B at the bottom and sign this Form. If you are not keeping your Lifeline benefit, DO NOT submit this form.



2. Does another adult (age 18 or older, or emancipated minor) live with you AND have a Lifeline Program-discounted phone service?

☐ No. Please check OPTION A below and SIGN THIS FORM.

☐ YES. Please answer question 3 below.



3. Do you share expenses for bills, food, or other living expenses AND share income with the person in question #2?

☐ No. Please check OPTION C below and SIGN THIS FORM.

☐ Yes. If YOU are the person who will keep the Lifeline Program benefit, check OPTION B at the bottom and sign this form. If you are not keeping your Lifeline benefit, DO NOT submit this form.

Please check the box below for the one that applies to you:

OPTION A. [ ☐ ] No one in my household, other than myself, is currently receiving a Lifeline Program benefit and therefore I may continue to receive a Lifeline Program benefit.

OPTION B. [ ☐ ] There are others in my household that are currently receiving a Lifeline Program benefit; by signing this form, I will be the only member of this household to continue to receive a Lifeline Program benefit.

OPTION C. [ ☐ ] There are other adults who reside at the above listed address who receive a Lifeline Program benefit but do not share income and expenses with me, therefore since I am the only member in my household receiving a Lifeline Program benefit, I may continue to receive that benefit.

**ALLBAND COMMUNICATION COOPERATIVE**

**MILESTONE CERTIFICATION**

**(USAC DOCUMENT - 310542MI3010.PDF)**

**Line 3010(b) - Milestone Certification**

Allband Communication Cooperative certifies that, upon a reasonable request, it will provide Broadband services at actual speeds of 10 Mbps downstream / 1Mbps upstream, with latency suitable for real-time applications, including VoIP and usage capacity that is reasonably comparable to urban areas and that requests for such services are met within reasonable amount of time.

**ALLBAND COMMUNICATION COOPERATIVE**  
**CONSOLIDATED FINANCIAL STATEMENTS**  
**(USAC DOCUMENT - 310542MI3017.PDF)**

<b>USDA-RUS</b>  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME  AllBand Communications Cooperative	
<i>INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.</i>	PERIOD ENDING December, 2016	BORROWER DESIGNATION MI0570
<p style="text-align: center;"><b>CERTIFICATION</b></p> <p><i>We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.</i></p> <p><b>ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.</b></p> <p style="text-align: center;"><b>DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII</b> (Check one of the following)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.                 </div> <div style="width: 45%;"> <input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report                 </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 30%;"> <u>Ronald Siegel</u> </div> <div style="width: 30%; text-align: center;"> <u>6/29/2017</u> DATE                 </div> </div>		

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	160,689	81,829	25. Accounts Payable	21,194	99,419
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable	243,378	190,673	28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt	389,389	395,125
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued	30,773	20,003
c. Notes Receivable			34. Other Current Liabilities	15,858	11,758
5. Interest and Dividends Receivable			<b>35. Total Current Liabilities (25 thru 34)</b>	457,214	526,305
6. Material-Regulated	509,146	493,765	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	4,995,009	4,596,877
8. Prepayments	107,617	34,438	37. Funded Debt-RTB Notes		
9. Other Current Assets	2,750	2,750	38. Funded Debt-FFB Notes		
<b>10. Total Current Assets (1 Thru 9)</b>	1,023,580	803,455	39. Funded Debt-Other		65,514
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	399,526	386,391
b. Nonrural Development			<b>46. Total Long-Term Debt (36 thru 45)</b>	5,394,535	5,048,782
13. Nonregulated Investments			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets	25,437	22,687	47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
<b>17. Total Noncurrent Assets (11 thru 16)</b>	25,437	22,687	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom, Plant-in-Service	7,107,811	7,265,726	51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction	53,693	50,280	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates	3,140	3,280
22. Less Accumulated Depreciation	2,815,035	3,184,786	55. Other Capital		
<b>23. Net Plant (18 thru 21 less 22)</b>	4,346,469	4,131,220	56. Patronage Capital Credits	(599,708)	(459,794)
<b>24. TOTAL ASSETS (10+17+23)</b>			57. Retained Earnings or Margins	140,305	(161,211)
			<b>58. Total Equity (51 thru 57)</b>	(456,263)	(617,725)
			<b>59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)</b>		
	5,395,486	4,957,362		5,395,486	4,957,362

Total Equity =12.46%) % of Total Assets



<b>USDA-RUS</b>  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		BORROWER DESIGNATION  MI0570
INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING  December, 2016
<b>PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS</b>		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	203,258	204,020
2. Network Access Services Revenues	1,345,320	991,262
3. Long Distance Network Services Revenues	18,041	16,957
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues	396,171	442,592
6. Uncollectible Revenues		
<b>7. Net Operating Revenues (1 thru 5 less 6)</b>	<b>1,962,790</b>	<b>1,654,831</b>
8. Plant Specific Operations Expense	277,798	354,137
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	212,458	103,646
10. Depreciation Expense	373,948	369,360
11. Amortization Expense	2,750	2,750
12. Customer Operations Expense	221,596	229,317
13. Corporate Operations Expense	474,707	435,705
<b>14. Total Operating Expenses (8 thru 13)</b>	<b>1,563,257</b>	<b>1,494,915</b>
15. Operating Income or Margins (7 less 14)	399,533	159,916
16. Other Operating Income and Expenses		
17. State and Local Taxes	100	
18. Federal Income Taxes	750	
19. Other Taxes	(43,612)	74,074
<b>20. Total Operating Taxes (17+18+19)</b>	<b>(42,762)</b>	<b>74,074</b>
21. Net Operating Income or Margins (15+16-20)	442,295	85,842
22. Interest on Funded Debt	279,297	252,482
23. Interest Expense - Capital Leases		
24. Other Interest Expense	7,775	139
25. Allowance for Funds Used During Construction		
<b>26. Total Fixed Charges (22+23+24-25)</b>	<b>287,072</b>	<b>252,621</b>
27. Nonoperating Net Income	(14,918)	
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		5,568
<b>31. Total Net Income or Margins (21+27+28+29+30-26)</b>	<b>140,305</b>	<b>(161,211)</b>
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year	269,007	139,914
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital	269,007	139,914
<b>39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]</b>	<b>140,305</b>	<b>(161,211)</b>
40. Patronage Capital Beginning-of-Year	(868,715)	(599,708)
41. Transfers to Patronage Capital	269,007	139,914
42. Patronage Capital Credits Retired		
<b>43. Patronage Capital End-of-Year (40+41-42)</b>	<b>(599,708)</b>	<b>(459,794)</b>
44. Annual Debt Service Payments	370,554	650,752
45. Cash Ratio [(14+20-10-11) / 7]	0.5827	0.7233
46. Operating Accrual Ratio [(14+20+26) / 7]	0.9209	1.1008
47. TIER [(31+26) / 26]	1.4887	0.3618
48. DSCR [(31+26+10+11) / 44]	2.1699	0.7123

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

MI0570

PERIOD ENDED

December, 2016

## Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
Robbs Creek	19.99	19.99	0	143	143	255.00	255.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			0	143	143	255.00	255.00
No. Exchanges	1						

# **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**

*INSTRUCTIONS - See RUS Bulletin 1744-2*

BORROWER DESIGNATION

MI0570

PERIOD ENDED

December, 2016

## **Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

### **4. BROADBAND SERVICE**

#### **Details on Least Expensive Broadband Service**

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Robbs Creek	143	98	98	>6,000	>6,000	39.99	StandAlone	Fiber to the Home
Total	143	98						

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>			BORROWER DESIGNATION MI0570 <hr/> PERIOD ENDING December, 2016		
INSTRUCTIONS- See RUS Bulletin 1744-2					
<b>PART D. SYSTEM DATA</b>					
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile	
2	4	177	.81	.56	
<b>PART E. TOLL DATA</b>					
1. Study Area ID Code(s)  a. 310542 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____		2. Types of Toll Settlements (Check one)  <div style="display: flex; justify-content: space-between;"> <div>Interstate:</div> <div> <input type="checkbox"/> Average Schedule           <input checked="" type="checkbox"/> Cost Basis         </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Intrastate:</div> <div> <input type="checkbox"/> Average Schedule           <input checked="" type="checkbox"/> Cost Basis         </div> </div>			
<b>PART F. FUNDS INVESTED IN PLANT DURING YEAR</b>					
1. RUS, RTB, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)				33,029	
6. Salvaged Materials					
7. Contribution in Aid to Construction				(9,834)	
8. Gross Additions to Telecom. Plant (1 thru 7)				23,195	
<b>PART G. INVESTMENTS IN AFFILIATED COMPANIES</b>					
INVESTMENTS  (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance
	(b)	(c)	(d)	(e)	(f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

<div>USDA-RUS</div> <div>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</div>	BORROWER DESIGNATION	
	MI0570	
	PERIOD ENDING	
December, 2016		
PART H. CURRENT DEPRECIATION RATES		
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) <div> <input type="checkbox"/> YES           <input checked="" type="checkbox"/> NO         </div>		
EQUIPMENT CATEGORY		DEPRECIATION RATE
1. Land and support assets - Motor Vehicles		10.00%
2. Land and support assets - Aircraft		
3. Land and support assets - Special purpose vehicles		
4. Land and support assets - Garage and other work equipment		10.00%
5. Land and support assets - Buildings		5.00%
6. Land and support assets - Furniture and Office equipment		10.00%
7. Land and support assets - General purpose computers		20.00%
8. Central Office Switching - Digital		10.00%
9. Central Office Switching - Analog & Electro-mechanical		
10. Central Office Switching - Operator Systems		
11. Central Office Transmission - Radio Systems		
12. Central Office Transmission - Circuit equipment		10.00%
13. Information origination/termination - Station apparatus		
14. Information origination/termination - Customer premises wiring		
15. Information origination/termination - Large private branch exchanges		
16. Information origination/termination - Public telephone terminal equipment		
17. Information origination/termination - Other terminal equipment		
18. Cable and wire facilities - Poles		
19. Cable and wire facilities - Aerial cable - Metal		
20. Cable and wire facilities - Aerial cable - Fiber		
21. Cable and wire facilities - Underground cable - Metal		
22. Cable and wire facilities - Underground cable - Fiber		
23. Cable and wire facilities - Buried cable - Metal		
24. Cable and wire facilities - Buried cable - Fiber		4.55%
25. Cable and wire facilities - Conduit systems		
26. Cable and wire facilities - Other		

USDA-RUS		BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		MI0570	
		PERIOD ENDED	
INSTRUCTIONS – See help in the online application.		December, 2016	
PART I – STATEMENT OF CASH FLOWS			
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		160,689	
CASH FLOWS FROM OPERATING ACTIVITIES			
2. Net Income		(161,211)	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities			
3. Add: Depreciation		369,360	
4. Add: Amortization		2,750	
5. Other (Explain)			
Changes in Operating Assets and Liabilities			
6. Decrease/(Increase) in Accounts Receivable		52,705	
7. Decrease/(Increase) in Materials and Inventory		15,381	
8. Decrease/(Increase) in Prepayments and Deferred Charges		73,179	
9. Decrease/(Increase) in Other Current Assets		0	
10. Increase/(Decrease) in Accounts Payable		78,225	
11. Increase/(Decrease) in Advance Billings & Payments		0	
12. Increase/(Decrease) in Other Current Liabilities		(14,870)	
13. Net Cash Provided/(Used) by Operations		415,519	
CASH FLOWS FROM FINANCING ACTIVITIES			
14. Decrease/(Increase) in Notes Receivable		0	
15. Increase/(Decrease) in Notes Payable		0	
16. Increase/(Decrease) in Customer Deposits		0	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		(340,017)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		0	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		140	
20. Less: Payment of Dividends		0	
21. Less: Patronage Capital Credits Retired		0	
22. Other (Explain)			
23. Net Cash Provided/(Used) by Financing Activities		(339,877)	
CASH FLOWS FROM INVESTING ACTIVITIES			
24. Net Capital Expenditures (Property, Plant & Equipment)		(154,502)	
25. Other Long-Term Investments		0	
26. Other Noncurrent Assets & Jurisdictional Differences		2,750	
27. Other (Explain) Non Current Assets are deferred loan org fees non-cash activity		(2,750)	
28. Net Cash Provided/(Used) by Investing Activities		(154,502)	
29. Net Increase/(Decrease) in Cash		(78,860)	
30. Ending Cash		81,829	

Revision Date 2010

USDA-RUS  OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION  MI0570
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2016
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

USDA-RUS  OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION  MI0570
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2016
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	